Various IT Positions

We invite you to become part of our IT Tech Team

The State Information Technology Agency (SITA) is committed to leveraging Information Technology (IT) as a strategic resource for government, managing the IT procurement and delivery process to ensure that the South African government gets value for money, increased productivity; qualitative solutions, services and products; and uses best practice IT approaches in its modernisation and the delivery of services to all citizens. SITA currently offers end-to-end solutions across a complete spectrum of IT services to multiple national, provincial and local government departments.

We have for following vacancies within the Application Development and Maintenance, IFASS: Transversal & Unique Systems Department available on a 24-months fixed term contract

JOB TITLE	:	**Specialist: Functional Application Support - (VAC00210/25)**
JOB LEVEL	:	**C4**
SALARY	:	**R 409 935 - R 614 903**
LOCATION	:	**Erasmuskloof**

Purpose of job

To provide Functional Application Support Services relating to specific application systems according to service elements as specified in the applicable service level agreements.

Key Responsibility Area

To provide Business Advisory Services. To provide functional application support services. Provide implementation support. Transfer skills to team members. Provide Integrated Management information support solutions to clients and management.

Qualifications and Experience

Minimum: Grade 12 or National Certificate/Diploma in Information Technology NQF Level 6 or any qualification on NQF level 5 or accredited specialized courses on water and sanitation.

Experience 3-4 years' experience in ICT services/Industry. Experience of systems maintenance and support on DWS IT applications

Technical Competencies Description

Understanding of the client business. (Business processes, policies and/or business operations). Business Process Management (BPM). Software integration testing, system integration testing, user acceptance testing and implementation of acceptance testing procedures. Understanding of enterprise business systems. Software configuration/release principles. System implementation methodologies. Customer Relationship management. SITA Internal processes. IT Security standards and practices. Service management principles Client Business process development/ improvement. URS Development.

How to apply

To apply or the above positions clearly indicate the job title and Vac number and send your CV to: Lindi.recruitment@sita.co.za

Closing Date: 25 October 2024

Disclaimer: This advert is only open to EOH, Purple Blue and Bias Data Center employees who are supporting the DWS project